

My Videos Wallpaper Source FAQ

 **DISPLAYFUSION**

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The DisplayFusion My Videos wallpaper source will let you use your video files or animated images as your desktop wallpaper.

To use the My Videos wallpaper source, you will need to have Windows 8 or later installed on your computer, a working version of DirectX 9, and the correct video codecs to view your media files.

Why Are My Videos Not Playing?

Windows Settings

Windows Animation settings might be interfering with video playback. Make sure animations are enabled in Windows by doing the following:

- Click on the Start button.
- Search for "Control Panel" and click on it.
- Click on "Ease of Access Center" (You may need to click "Ease of Access" first when in Category view).
- Under "Explore all settings," click "Make the computer easier to see."
- Disable the "Turn off all unnecessary animations (when possible)" option.
- Click "Apply," then "OK."

Codecs

Codecs are programs that are installed on your computer that help encode and decode video files. Windows comes with basic ones that let you view common file formats, such as DivX encoded files (usually .avi), or Windows Media Video files (.wmv).

To view other file formats, you may need to install a codec pack to help DisplayFusion make sense of your media. There are many packs to choose from, but if you are new to the concept of codecs, we recommend [this light weight package](#).

Check that you've installed the correct codec versions for your system (i.e. 64-bit version of codecs for 64-bit Windows).

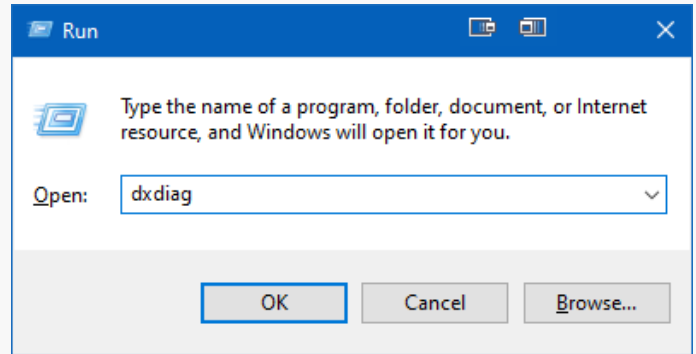
To learn more about codecs, please [view this site](#).

DirectX 9

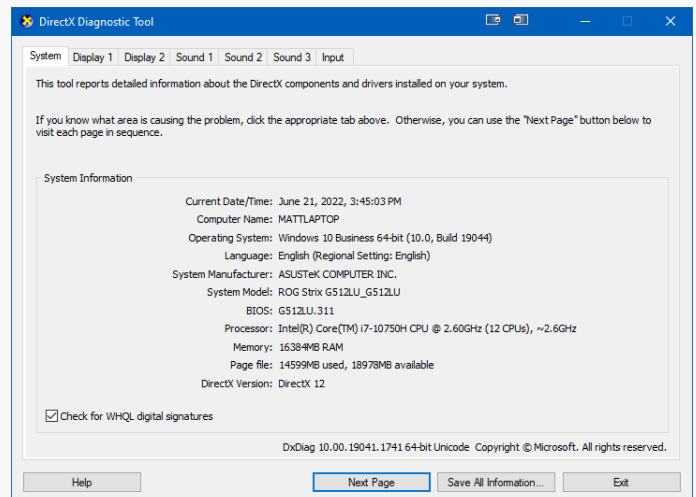
All versions of Windows 7 and later have a working copy of DirectX that will be compatible with the My Videos wallpaper source, but sometimes different software installations can change files or even corrupt them.

To check your DirectX installation, run the dxdiag to see the status of your installation. To run the dialog, open the Run window by pressing Win + R and type 'dxdiag' in the text field.

- Click "OK." This will run the DirectX Diagnostic Tool.



- Click on each tab or use the "Next Page" button to view each page's details and notes which may reveal problems.

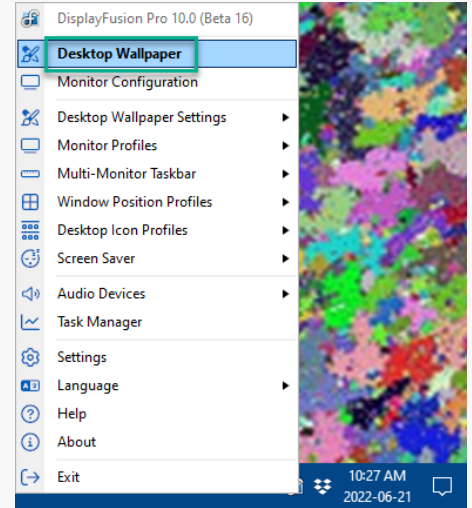


If you have any DirectX problems, we recommend downloading [this distributable pack](#) to fix your installation.

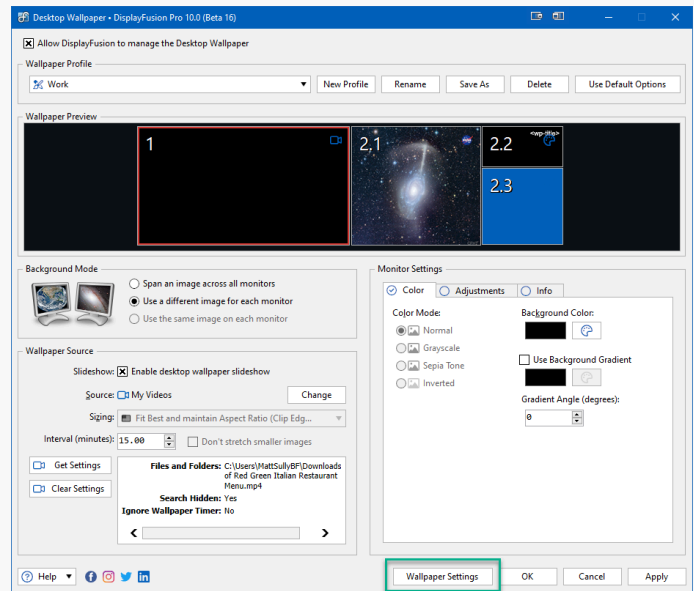
Why Can't I Hear the Audio?

Videos in My Videos Wallpaper Source are muted by default. To unmute them, do the following:

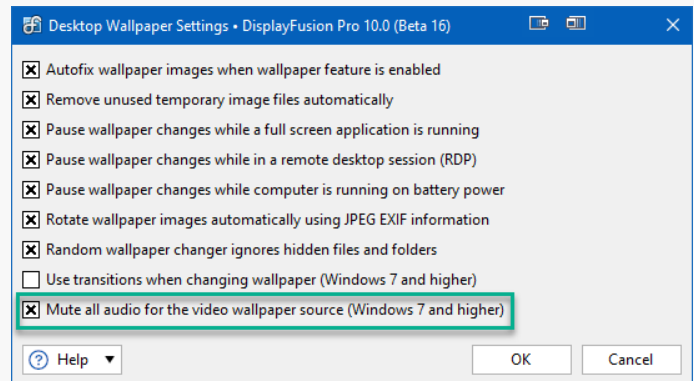
- Right-click the DisplayFusion tray icon and click "Desktop Wallpaper." You can also access this via the Options tab in Settings.



- Click on "Wallpaper Settings."



- Click "Mute all audio for the video wallpaper source (Windows 7 and higher)"



About DisplayFusion

DisplayFusion gives users power and precision over their multi-monitor setup, with automation and customization options to create the perfect displays, every time.

To learn more about DisplayFusion, visit: <https://www.displayfusion.com>

About Binary Fortress Software

Binary Fortress has spent 19 years in pursuit of one goal: create software to make life easier. Our software ranges from display management and system enhancement utilities to monitoring tools and digital signage. IT administrators, professional gamers, coffee-shop owners, and MSPs all rely on Binary Fortress to make their days better, and their lives easier.

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